GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:2213
ANSWERED ON:10.03.2015
CONSUMER CARE CENTRES
Singh Shri Uday Pratap

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the Government is mulling any proposal to set up Consumer Care Centres (Grahak Suvidha Kendra) in various cities of the country;

(b) if so, the details thereof; and

(c) the details of the cities identified for setting up the said Consumer Care Centres?

Answer

THE MINISTER OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI RAM VILAS PASWAN)

(a) to (c) : Yes Madam. A proposal to set up Consumer Care Centres (Grahak Suvidha Kendra) on pilot basis in seven zones i.e. North (Lucknow/Chandigarh), South (Bangalore/Chennai/Hyderabad), West (Jaipur/Ahmedabad/Pune), East (Bhubaneswar/ Patna/Kolkata), North East (Guwahati/Shillong), Central (Raipur/Bhopal) and New Delhi has been advertised by the Department of Consumer Affairs.